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| **Use Case ID** | **Feature** | **As a(n) <actor>** | **I would like to <description>** | **So that <outcome>** |  |
| 1.1.03 | (C)reate new budget report | Manager | (C)reate new budget report | To create a new budget report | Brandon Beltz |
| 1.1.05 | (C)reate new recipes | Food Preparer | (C)reate new recipes | I can add more recipes | Brandon Beltz |
| 1.1.06 | (C)reate new time off request | Worker | (C)reate new time off request | Manager can approve or deny it | Brandon Beltz |
| 1.1.08 | Create Inventory Order | Inventory Manager | Add orders to stock inventory | So I can add more items to stock | Chase Schulte |
| 1.1.09 | Create dishes(Add records) | Food Preparer | Create dishes and add records | I can create new dishes and add it to system/menu | Ramesh Adhikari |
| 1.1.11 | Provide information about the restaurant(Create ) | Manager | Create insightful information about the restaurant | So I can help the customer understand the resteraunt | Chase Schulte |
| 1.1.16 | Create ticket for table (Create) | Food Worker | Create tickets | I can store purchases made through each day | Richard Carroll |
| 1.1.19 | (C)reate new employee roles | Manager | (C)reate new employee roles | Assign/add a new role to an active employee | Brandon Beltz |
| 1.1.20 | (C)reate new work schedule | Supervisor | (C)reate new work schedule | Write new weekly schedule for employees | Brandon Beltz |
| 1.2.01 | Log in | User (Internal) | Log in | I can access the options available to my role | Richard Carroll |
| 1.2.02 | Log out | User (Internal) | Log out | I can get off work | Richard Carroll |
| 1.2.08 | (R)etrieve budget reports | Manager | (R)etrieve budget reports | Review budget reports | Brandon Beltz |
| 1.2.14 | (R)etrieve (browse) recipes | Food Preparer | (R)etrieve (browse) recipes | Know what ingredients to use / how to make | Brandon Beltz |
| 1.2.18 | Check inventory of items (Retrieve) | Inventory Manager | Update inventory of items | So I can see curent stock in invetory | Chase Schulte |
| 1.2.21 | View sold tickets(Retrieve) | Food Preparer | Retrieve the sold tickets | I can view the tickets sold | Ramesh Adhikari |
| 1.2.28 | Browse Orders | Food Preparer | View Orders I need to make | So I know what to make next | Richard Carroll |
| 1.2.29 | View Recipe (Retrieve) | Food Preparer | View Recipe Details | So I know how to make dishes I am unfamiliar with | Richard Carroll |
| 1.2.36 | View open hours of restaurant/hotel | Customer | View hours of operation for the restaurant | I know when the restaurant is open for business | Phil Hansen |
| 1.2.39 | View Products | Customer | View available products | Find products I'm interested in | Richard Carroll |
| 1.2.40 | Review Cart | Customer | Review my cart | Proceed to purchase items | Richard Carroll |
| 1.2.45 | (R)etrieve employee roles | Manager | (R)etrieve employee roles | Look up/browse employee roles | Brandon Beltz |
| 1.2.49 | (R)etrieve employee schedule | Manager | (R)etrieve Employee schedule | Read schedule | Brandon Beltz |
| 1.2.50 | Browse employee schedule | Manager | Browse schedule | Browse schedules | Brandon Beltz |
| 1.3.06 | (U)pdate budget reports | Manager | (U)pdate budget reports | Make changes to budget reports | Brandon Beltz |
| 1.3.07 | Add food items and/or beverages to ticket | Server | Add food/beverage items to the ticket | I can add a total for the table's bill. | Phil Hansen |
| 1.3.10 | (U)pdate recipes | Food Preparer | (U)pdate recipes | Change recipe ingredients, steps, etc. | Brandon Beltz |
| 1.3.13 | Update quantities to correct mistakes (Update) | Inventory Manager | Update quainities manually in inventory | So I can manually update stock. | Chase Schulte |
| 1.3.20 | Checkout | Customer | Checkout my items | Obtain my items | Richard Carroll |
| 1.3.23 | (U)pdate employee roles | Manager | (U)pdate employee roles | Change employee's assigned role | Brandon Beltz |
| 1.3.24 | (U)pdate employee schedule | Manager | (U)pdate employee schedule | Make changes to an existing schedule | Brandon Beltz |
| 1.4.03 | (D)elete budget reports | Manager | (D)elete budget reports | Delete budget reports | Brandon Beltz |
| 1.4.05 | (D)elete recipes | Food Preparer | (D)elete recipes | Remove recipes we will no longer make | Brandon Beltz |
| 1.4.06 | Remove Items from stock (Delete/Deactivate) | Inventory Manager | Deactivate items in invetory | So I can remove a quainity of items from stock | Chase Schulte |
| 1.4.07 | Cancel Orders(Deactivate) | Inventory Manager | Deactivate orders in progress | So I can cancel incoming orders that aren't needed | Chase Schulte |
| 1.4.08 | Remove dishes from menu(Deactivate) | Food Preparer | Deactivate dishes from menu | Deactivate dishes from menu if it recalled/customers safety | Ramesh Adhikari |
| 1.4.13 | (D)elete employee roles | Manager | (D)elete employee roles | Delete employee's assigned role | Brandon Beltz |
| 1.4.15 | (D)elete employee schedules | Manager | (D)elete employee schedules | Archive old schedules | Brandon Beltz |
| 2.1.02 | Add drink | Food Preparer | Add a new drink | A new drink is in the DB | Jesse Tomash |
| 2.1.09 | Create New Menu Item | Chef | Create a new menu item | A new Item has been created for the menu | Craig Barkley |
| 2.1.14 | Add Items to inventory | Manager | Add new items to inventory | Purchase and track new items in inventory | Kevin Broskow |
| 2.1.15 | Create Supply | Inventory Personnel | Make a supply order | Our inventory can be replenished | Dalton Cleveland |
| 2.1.16 | Create Maintenance ticket | Manager | Send tickets for repairs to maintenance | Have them fix problematic issues | Kevin Broskow |
| 2.1.17 | View Recipe Details | Admin | Read a menu in the system. | I can read menu choices in our list | Eduardo Colon |
| 2.1.18 | Create New Building | Manager | Create New Building | New Building has been added to the database | Craig Barkley |
| 2.1.21 | Create Report | Admin | create a product report in the system | I can handle to the sales department | Eduardo Colon |
| 2.1.24 | Create Order From Menu | Inventory Personnel | Create an order from the menu | So our product can be replenished | Dalton Cleveland |
| 2.1.25 | Create Resort Service | Manager | Create a new Resort Service | The new resort service has been added | Craig Barkley |
| 2.1.27 | Create New Set List | Manager | Create a new list of sets | The list of sets has been created | Craig Barkley |
| 2.2.01 | Browse/Search Menu List | Admin | check a product in the system | I can replenish it | Eduardo Colon |
| 2.2.05 | View Recipie Details | Food Preparer | View details for a specific recipe | View ingredients, processes and times | Kevin Broskow |
| 2.2.06 | View Current Orders | Food Preparer | View orders for current event | Prepare all food items | Kevin Broskow |
| 2.2.10 | Search Menu List | Admin | Search the menu list | Display the list of menus | Craig Barkley |
| 2.2.17 | View Recipie Details | Manager | View Recipe Detail | I can see what is in the recipe | Craig Barkley |
| 2.2.18 | Search Event Schedule | Maintenance Person | search an event schedule in the system | I can prepare the room for that event | Eduardo Colon |
| 2.2.20 | Read event Request | Maintenance Person | to check an event schedule in the system | I can plan for any other activity | Eduardo Colon |
| 2.2.22 | Search Item | Web Visitor | search an item for a menu in the system | I can add it to my chosen list | Eduardo Colon |
| 2.2.24 | Search Order Supplies | Inventory Personnel | search Order supplies in the system | I can narrow my search criteria. | Eduardo Colon |
| 2.2.26 | Browse Order Supplies | Inventory Personnel | Browse orders in the system | I can choose an order and modify it. | Eduardo Colon |
| 2.2.28 | Read Supply | Manager | Read Supply List | I have located the supply item I wish to edit | Eduardo Colon |
| 2.2.34 | View maintenance work orders | Manager | View current maintenance work orders | Track their status | Kevin Broskow |
| 2.2.50 | Read Catering Request Details | Manager | see the requests | I can see requests and manage them. | Craig Barkley |
| 2.2.54 | ReadSupplier | Marketing | I need to view authorized suppliers | So that i can contact authorized suppliers | Carlos |
| 2.2.56 | Read List of Buildings | Manager | get a list of buildings | so that I can manage automation | Craig Barkley |
| 2.2.58 | Read Package Detail | Manager | get a list of buildings | The Packages details are displayed | Craig Barkley |
| 2.2.60 | Browse Supply Details | Vendor | Browse the Supply details | The supply Details are displayed | Craig Barkley |
| 2.3.11 | Change drink/recipe | Food Preparer | Edit drink recipes | drink recipes are current | Jesse Tomash |
| 2.3.16 | Edit Menu List | Food Preparer | To adjust menu items | I can update available offerings | Craig Barkley |
| 2.3.20 | Update Resort Service | Manager | Update the information about our resort services | so that our customers can accuratley see the services | Dalton Cleveland |
| 2.3.21 | Edit Product Report | Admin | Update the information in a product report | so that the information can be current and accurate | Dalton Cleveland |
| 2.3.22 | Edit Order Supplies | Inventory Personnel | edit order supplies in the system | I can add or remove chosen Item from it | Eduardo Colon |
| 2.3.24 | Update Customer Order | Customer | Update an active order that I have placed | So that I can remove any unwanted items | Dalton Cleveland |
| 2.3.27 | Update Package Details. | Manager | Update a package | The Packages details are displayed | Craig Barkley |
| 2.3.33 | Update Building Details. | Manager | Update Building Details. | Updates details are displayed | Craig Barkley |
| 2.4.07 | Delete Event Review | Admin | Delete event review | The event review has been deleted | Craig Barkley |
| 2.4.08 | Deactivate Menu List | Admin | deactivate a menu in the system. | I can remove it, if it is no longer available | Eduardo Colon |
| 2.4.10 | Deactivate Customer Vehicle | Admin | deactivate a customer vehicle | The customer vehicle has now been deactivated | Eduardo Colon |
| 2.4.11 | Delete Comments | Manager | Delete an unneccesary comment in the system | we can maintain ethical work environment | Dalton Cleveland |
| 2.4.12 | Delete Building | Admin | Delete a building | The building has now been deleted | Eduardo Colon |
| 2.4.13 | Delete Item | Web Visitor | delete an item from menu in the system | I can decrease my chosen list items | Eduardo Colon |
| 2.4.14 | Cancel Order Supplies | Inventory Personnel | cancel an order supply in the system | I can avoid any charges in no longer needed orders | Eduardo Colon |
| 2.4.50 | Delete Resort Service | Manager | delete a resort service from resort | I have selected a button labeled delete item | Craig Barkley |
| 3.1.03 | CreateEvent | Event Manager | I need to create an Event | So that the Event can be added to the Schedule | Matt |
| 3.1.04 | CreateEventRequest | Event Manager | I would like to create an Event Request | So that I can host an Event | Caitlin |
| 3.1.05 | CreateCateringRequest | Event Manager | I need to create a catering request | So that i can create a catering event. | Caitlin |
| 3.1.06 | CreateAdvertisingEvent | Marketing | I need to create an Event or service for promotional stands | So that I can create and event | Carlos |
| 3.1.08 | CreateNewSponsor | Marketing | I need to book sponsors | So that I can coordinate sponsors | Caitlin |
| 3.1.09 | CreatePackages | Marketing | I need to create packages | So that we can create special packages | Carlos |
| 3.1.10 | CreateAccount | Talent | I would like to create an account | So that I can Perform at an Event | Jacob |
| 3.1.16 | CreateNewSupplier | Marketing | I need to add outsourcing suppliers | So that i can contact authorized supplilers | Carlos |
| 3.1.17 | CreatePerformance | Talent | I would like to add my performances to my account | So that I can perform at the event | Jacob |
| 3.1.50 | CreateReview | Customer | I would like to leave a review | So that other people can see good/bad | Caitlin |
| 3.2.19 | ReadFoodMenu | Marketing | I need to view the food service menu for an event | So that we can advertise the normal menus. | Carlos |
| 3.2.21 | ReadBudget | Marketing | I need to view the department budget | So that i can view the budget | Carlos |
| 3.2.22 | ReadSupplier | Marketing | I need to view authorized suppliers | So that i can contact authorized | Carlos |
| 3.2.23 | ReadAdvertisingEvent | Marketing | I need to view promotional items | So that we can see what promotional items | Carlos |
| 3.2.25 | BrowseSuppliers | Inventory | I need to view suppliers | So that we can have the list of authorized suppliers. | Carlos |
| 3.2.30 | ReadResortServices | Web Visitor | I would like to see the services the resort provides | So that I can decide to attend the Resort | Carlos |
| 3.2.31 | ReadEventRequest | Event Host | I would like to see my Event Request Details | So that I can see what I need to change | Matt |
| 3.2.32 | ReadBuildingList | Event Host | I would like to see a list of buildings | So that I can reserve the building | Matt |
| 3.2.34 | ReadReview | Customer | I would like to see reviews for past events | So that i can see what events are good/bad | Matt |
| 3.2.35 | ReadEvent | Customer | I would like to see the details for an event | So that I know what is happening at the Event | Jacob |
| 3.2.36 | ReadSetupList | Event Staff | I need to see the list of what to set up | So that I can set up the correct amount for an Event | Matt |
| 3.2.37 | ReadPerformanceDetails | Talent | I would like to read through my performance details | So that I know what is in my performance | Caitlin |
| 3.2.38 | ReadAccountDetails | Talent | I would like to read through my account details | So that I know exactly what is in my account | Caitlin |
| 3.2.44 | BrowseEventRequest | Event Manager | I would like to see a List of all our Event Requests | So that I can see which Event Requests | Matt |
| 3.2.45 | BrowseEvent | Customer, Worker | I would like to see a List of all our Events | So that I can see which Events | Matt |
| 3.2.46 | BrowsePerformance | Customer, Worker | I would like to see a List of all our Performances | So that I can see which Performances |  |
| 3.2.47 | BrowseResortService | Customer, Worker | I would like to see a List of all our Resort Services | So that I can see which Resort Services |  |
| 3.2.48 | BrowseAccount | Manager | I would like to see a List of all our Accounts | So that I can see which Accounts | Austin B |
| 3.2.49 | BrowseAdvertisingEvent | Marketing, Manager | I would like to see a List of all our Advertising Events | So that I can see which Advertising Events | Austin B |
| 3.2.50 | BrowsePackage | Marketing, Customer | I would like to see a List of all our Packages | So that I can see which Packages | Matthew Hill |
| 3.2.51 | BrowseRSVP | Event Host, Event Manager | I would like to see a List of all our RSVPs | So that I can see which RSVPs | Caitlin |
| 3.2.52 | BrowseSetupList | Worker | I would like to see a List of all our SetupLists | So that I can see which SetupLists | Caitlin |
| 3.2.53 | BrowseReview | Customer, Worker, Manager | I would like to see a List of all our Reviews | So that I can see which Reviews | Dalton |
| 3.3.06 | UpdateRSVP | Customer | I would like to update my RSVP | So that if something changes in my plans | Caitlin |
| 3.3.13 | UpdateCateringRequest | Event Manager | I need to update a catering request | So that I can add or remove catering needs. | Caitlin |
| 3.3.15 | UpdateAdvertisingEvent | Marketing | I need to edit Event or service for promotional stands | So that I can edit the event's details. Add or remove. | Carlos |
| 3.3.19 | UpdateSupplier | Marketing | I need to edit outsourcing suppliers | So that we can edit the suppliers. | Carlos |
| 3.3.20 | UpdatePackage | Marketing | I need to edit packages | So that we can add or remove features | Carlos |
| 3.3.26 | UpdatePerformance | Talent | I would to edit my performances to my account | So that I can request different | Jacob |
| 3.3.27 | UpdateScheduledPerformance | Talent | I would like to update my scheduled performances | So that my performance details are accurate | Jacob |
| 3.3.29 | UpdateAccount | Web Visitor | I would like to to edit my account | So the details my account can be more accurate | Jacob |
| 3.3.30 | UpdateEventRequest | Event Host | I would like to Update an Event Request I created | So that the Event I created is how I wanted it | Caitlin |
| 3.3.31 | UpdateEventDetails | Event Host | I would like to update an approved Events details | So that the Event can work how I want it to | Jacob |
| 3.4.02 | DeleteCateringRequest | Event Manager | I need to delete a catering request | So that I can cancel a catering event. | Caitlin |
| 3.4.03 | DeleteAdvertisingEvent | Marketing | I need to Cancel Event or service for promotional stands | So that I can cancel the event, noting the reason. | Carlos |
| 3.4.05 | DeleteSupplier | Marketing | I need to delete outsourcing suppliers | So that we can delete a outsourcing supplier | Carlos |
| 3.4.06 | DeletePackage | Marketing | I need to delete packages | So that we can delete a package. | Carlos |
| 3.4.09 | DeletePerformance | Talent | I need to delete my performances from my account | So that I am not expected to attend an Event | Jacob |
| 3.4.10 | DeleteScheduledPerformance | Talent | I need to cancel scheduled events | So that the Events are no longer on the Schedule | Jacob |
| 3.4.11 | DeleteAccount | Web Visitor | I would like to request deactivation of my account | So that I cannot book a resort on accident | Jacob |
| 3.4.12 | DeleteEventRequest | Event Host | I would like to Delete my Event Request | So that the Event Request does not get approved | Matt |
| 3.4.13 | DeleteRSVP | Customer | I would like to cancel my RSVP | So that I can let the host know in advance | Caitlin |
| 3.4.14 | DeleteEvents | Event Manager | I need to cancel an Event | So that the Event is no longer on the Schedule | Caitlin |
| 4.1.04 | Create Product | Inventory Control | create new records for products | inventory control can keep track of new products | Jared |
| 4.2.04 | View Product | Inventory Control | view information about a product | I can review product information. | Jared |
| 4.2.17 | Search for Supplier Account | Employee | search for a specific supplier account | easily access contact information | Dani |
| 4.2.37 | Browse Supply Requests | Manager | browse a list of open Supply Requests | increase effiency by consolidating similar orders | Dani |
| 4.2.41 | Browse Items | Customer | browse Items | I can see what I could like to purchase | Dani |
| 4.3.04 | Update Supply Order | Manager | Update the supply order | Supply order list has been updated | Jared Greenfield |
| 4.3.05 | Edit Product | Inventory Control | edit the information about a product | product information can stay current and effective. | Jared |
| 4.3.21 | Update Work Schedule | Manager | Update a work schedule | our employes can work their shift | Dalton Cleveland |
| 4.4.02 | Deactivate Product | Inventory Control | deactivate product | inventory control can stop keeping records | Jared |
| 4.4.03 | Delete Supply Order | Manager | Delete a supply order | Supply order is deleted | Dani Russo |
| 4.4.05 | Delete Work Schedule | Production Scheduler | Delete a work schedule | Work schedule has been deleted | Austin Berquam |
| 5.1.02 | Add A Reservation | Receptionists | Add A Reservation | A new reservation is in the list | Wes Richardson |
| 5.1.06 | Add Guest's Vehicle | Valet | add a vehicle record | I can store details about a guest's car | James Heim |
| 5.1.07 | Create Hotel Room | Manager | Creat a Hotel Room | So that we can Rent out the room to a guest | Craig Barkley |
| 5.1.08 | Create Shuttle Vehicle | Shuttle Driver | add a vehicle record | the vehicle may be used as a shuttle | James Heim |
| 5.1.13 | Schedule Booking | Guest | Schedule my booking information. | I can extend my stay at the resort. | Matthew Hill |
| 5.2.01 | View Details of Reservation | Receptionists | View Details of Reservation | See the Details of a reservation | Wes Richardson |
| 5.2.05 | View List of Maintenance Tickets | Receptionists | View List of Maintenance Tickets | View a list of the Maintenance Tickets | Wes Richardson |
| 5.2.06 | View a List of Reservations | Receptionists | View a List of Reservations | See all the reservations | Wes Richardson |
| 5.2.07 | View a List of Rooms | Receptionists | View a List of Rooms | See a list of the rooms | Wes Richardson |
| 5.2.08 | View Maintenance Ticket Details | Receptionists | View Maintenance Ticket Details | See the Details of a Maintenance Ticket | Wes Richardson |
| 5.2.09 | View Room Details | Receptionists | View a Room Details | See the details of a room | Wes Richardson |
| 5.2.10 | View Supply Order Detail | Supply Order | View Supply Order Detail | View the details of a supply order | Wes Richardson |
| 5.2.27 | Browse Guest Vehicles | Valet | Browse Guest vehicles | I can retrieve details about a guest's car | James Heim |
| 5.2.28 | Read Guest Vehicles | Valet | Read Guest vehicle | I can view all cars registered with a guest | James Heim |
| 5.2.37 | Read Shuttle Vehicle by VIN | Shuttle Driver | Retrieve Shuttle Vehicle by VIN | I can view the details of a shuttle vehicle | James Heim |
| 5.2.38 | Retrieve Shuttle Vehicle by License Plate | Shuttle Driver | Retrieve Shuttle Vehicle by License Plate | I can view the details of a shuttle vehicle | James Heim |
| 5.3.01 | Check Guest In | Receptionists | Check Guest In | Check in a Guest that did not have a reservation | Wes Richardson |
| 5.3.06 | Edit A Reservation | Receptionists | Edit A Reservation | The reservation has been changed | Wes Richardson |
| 5.3.12 | Update Vehicle | Valet | update a vehicle's record | we can keep track of a guest's vehicle | James Heim |
| 5.3.15 | Update Maintenance Ticket | Shuttle Driver | update the progress of a maintenance ticket | I can close a maintenance ticket | James Heim |
| 5.3.16 | Update Shuttle Vehicle Status | Shuttle Driver | update a shuttle vehicle status | I can mark a vehicle as being in available, | James Heim |
| 5.3.18 | UpdateHotelRoom | Receptionists | Update a hotel rooms reservation | the guest can be in their desired room, | Dalton Cleveland |
| 5.4.02 | Deactivate a Reservation | Receptionists | Deactivate a Reservation | Delete the reservation | Wes Richardson |
| 5.4.03 | Deactivate Maintenance Ticket | Maintenance Worker | Deactivate Maintenance Ticket | I can inform other workers that a slip is completed | Dalton Cleveland |
| 5.4.05 | Deactivate Shuttle Vehicle | Shuttle Driver | Deactivate a shuttle vehicle record | I can remove a vehicle from our inventory | James Heim |
| 5.4.06 | Deactivate Room | Janitor | Deactivate a room | Report a room's status as not in service | Matthew Hill |
| 6.1.03 | register | Guest | register for an event | I can have my child go to the event | Tiona White |
| 6.1.06 | Create user account | Guest | Create User Account | I can use child care system for Guests and students. | Gunardi Saputra |
| 6.1.08 | Create a message (from staff) | Staff | create a new message | I can have feedback | Gunardi Saputra |
| 6.2.05 | browse children | Manager | see list of children in daycare or in events | I know everything that is going on | Tiona White |
| 6.2.06 | view child details | Manager | see the childs information | I can see age, Guest contact information, etc. | Tiona White |
| 6.3.23 | Update Dependent record | Guest | Update Dependent information | so that he/she culd have updateed information | Francis Mingomba |
| 6.4.03 | Cancel Registration | Guest | Cancel my registration | I know remove the extra person | Dalton Cleveland |
| 6.4.04 | Deactivate Guest Account | Manager | Deactivate Guest Account | I can see active and inactive accounts | Gunardi Saputra |
| 7.1.03 | Create groomer appointment | Pet Staff | Sign up for Appointments | A record has been created for the pet | Austin Delaney |
| 7.1.04 | Add medical record | Pet Worker | Add a pet’s medical information record | The pet's medicial record is now recorded | Austin Delaney |
| 7.2.01 | Read Dependent Record | Pet/Child Worker | View the details of a dependant's record | I can fulfill related serveces for the guest | Ben Hanna |
| 7.2.14 | Browse groomer appointments | Groomer | Look at appointment book | groomer book displayed | Cody Herb |
| 7.2.16 | Read details of appointment | Groomer | Details for appointment | details of groomer book displayed | Cody Herb |
| 7.2.21 | Browse medical info | pet Staff | Browse medical info | I can find a number of pets by activity | Ben Hanna |
| 7.2.33 | read medical info | Vet tech | Pull a pet’s medical information | A pets medical information is displayed to user | Austin Delaney |
| 7.3.01 | Update Dependent record | Customer | Update my personal record | So the resort has the correct information | Dalton Cleveland |
| 7.3.04 | update pet medical info | Vet tech | Update a pet’s medical info | Pet medical information is updated | Alisa Roehr |
| 7.3.14 | Update appointment details | Pet Receptionist | Change an appointment details | Account for a change in schedule. | Ben Hanna |
| 7.3.15 | Update medical requests | Pet Receptionist | Add medical requirements | Pet medical requirements | Alisa Roehr |
| 7.4.02 | Delete Dependent Record | Manager | Delete Dependent Record | delete dependent record in the system | Cody Herb |
| 7.4.05 | Cancel/Delete appointment | Pet Receptonist | Delete/cancel appointments | appointment canceled/deleted | Cody Herb |